## BALLEY BORENGASSER

#### CONTACT

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#### EDUCATION

### Bachelor's Degree,

Computer Science University of Hawaii at Manoa 2018 - 2021

#### Cumulative GPA

University of Hawaii at Manoa 3.79

Dean's List Fall 2020 & Spring 2021

#### SKILLS

Professional

Communication

Problem Solving

Critical Thinking

Teamwork

## Technical

Virtualization (VMWare/VirtualBox)
Packet Analysis (Wireshark)
Scripting (Python/Bash)
Vulnerability Management (Nessus)
Network Discovery (Nmap)

#### WORK EXPERIENCE

## Information Security Specialist – Full Time (40 Hours / Week)

Information Technology Services | University of Hawaii System - December 2021 - Present

- Develop projects to improve the current system-wide information security program (Vulnerability management, security standards, security awareness training, etc.).
- Promote best practices across the industry to improve the security of sensitive institutional data.
- Continuously monitor the security threat landscape for threats that may seriously impact the university.
- Perform vulnerability assessments to ensure compliance with regulatory requirements.

## Cyber Leader - Part Time (10 Hours / Week)

CyberHawaii - July 2021 - March 2022

- Facilitate cyber readiness training to small/medium sized businesses (SMBs).
- Assist designated cyber leaders with creating a cyber readiness playbook & incident response plan.
- Guide SMBs to compliance with FAR 52.204-21.

## IT Support Specialist - Part Time (19 Hours / Week)

Information Technology Services | University of Hawaii System
June 2021 – December 2021

- Proficient at leading, mentoring, and developing clerical personnel and student assistants in regards to standard operating procedures and assigned tasks.
- Performs technical advisement and problem resolution on Windows/Apple hardware & software problems.
- Effective at managing volatile situations while adhering to incident response procedures.
- Monitors the status, performance, and availability of essential production resources.

## Senior Help Desk Consultant – Part Time (15–20 Hours / Week)

Information Technology Services | University of Hawaii System September 2018 – May 2021

- Provide remote technical support to all members in the University of Hawaii System.
- Mentor and facilitate advanced training for new hire employees.
- Proficient understanding of the University of Hawaii technology (Windows 10, MacOS, etc.).

## CERTIFICATIONS

## CompTIA Security+CE

CompTIA April 11, 2022 - April 11, 2025

# Certificate in Information Security and Risk Management(ISRM)

University of Hawaii at Manoa & University of Washington
June 30, 2021